

Lyngford Park Surgery Patients' Group (PPG)

Tuesday 12th October 2021. Notes from on-line Meeting by Zoom (JAK)

	Item for discussion	Detail	
	<p>Present: Sigurd Reimers (SR: PPG Chair), Jeanette Keech (JAK), Ann Whyte, and Ann England (AE) (Practice Manager). Apologies: Jim Hicks and Valerie Young (members).</p>		
1		<p>Dr Sells joined us for most of the meeting; this was appreciated. He and Ann England updated us on most of the relevant issues.</p>	
2	<p>Notes of meeting 13.07.21</p>	<p>These were taken as read. Some spelling errors were amended as follows: Construction group name changed from James to <i>Jones</i> Pharmacy team changed from Fumly to <i>Funmi</i> (Clinical Pharmacist) and Maria (Clinical Technical) to Maria (<i>Pharmacy</i> Technical)</p>	
3	<p>Building developments at the Surgery</p>	<p>This is behind schedule with building at a stage where holes are due to be knocked through to existing surgery. It is anticipated that there will be problems with dust, noise and working conditions during this work.</p>	
4	<p>Surgery staffing situation</p>	<p>There is a national Shortage of GPs. More clinical work at the Surgery is being carried out well by non-medical staff. The Government committed to providing 6 000 GPs across the country but the target is not being met. However, a number of GPs in London are moving to the West Country because working conditions are better here.</p> <p>New GPs: Dr Teresa Foxton starts on 1 November 2021, working 2 sessions per week. She joins Dr Newell-Price (4 sessions) who joined in 2020.</p> <p>Dr Sells is the PCN lead on cancer care</p> <p>Number of patients registered with Lyngford Park Surgery in October 2021 is 6,246.</p> <p>No staff members have contracted Covid-19 from within the practice, although 4 have caught Covid from elsewhere. Staff and patients are still wearing masks at the Surgery.</p>	
5	<p>Service delivery issues</p>	<p>At the moment, cancer services are operating at 50% at stage 3-4. This ideally should be 75% at an earlier stage 1-2 stage. All patients should report to their GP BEFORE going to A & E about cancer. Dr Sells was concerned about patients who missed their mammogram tests.</p> <p>Mental Health: The surgery is about to start Mental Health appointments on Friday afternoons. For this, telephone appointments are preferred by many for on-line consultations – especially by men - and the self-referred talking therapy service has proved to be popular.</p> <p>Children's mental health: Access to Child and Adolescent Mental Health (CAMHS) is still problematic, but mental health work within schools is providing a good support network.</p> <p>Concerns were raised about poor availability in autistic services for adults and children, and their families, but both diagnosis and treatment is expected to improve.</p>	<p>RS and AE</p>

		<p>Elderly services: Concerns shared about many patients' unplanned discharge from hospital, and coming home to no care system. Health Coaches (based at Creech St Michael)/Somerset Carers/Village Agents: Ann E is working to bring them together. across our Primary Care Network – working to identify patients running into difficulty, with the aim of providing better support. Joint work between hospital and Surgery is said to be very good.</p>	
6	Consultations	There are more consultations in total taking place, both by 'phone and face-to-face. Jim and Val have spoken well of the current system despite the restrictions. The quality of the signal for the IT system is not always good: this is an issue for the Clinical Commissioning Group..	
7	Patients' Groups in Tone Valley Primary Care Network	The last meeting took place on 22 nd September by Zoom, attended by only Jeanette, Sigurd and a member from Creech St Michael. The next such meeting will be on 6 th January 2022.	SR
8	'Flu and Covid vaccinations	'Flu injection programme has started. Covid boosters are not being organized by the Surgery, but centrally, and being carried out at Taunton Vale Surgery. Housebound patients are being vaccinated at home.	
	Any other business	There was none	
8	Date of next meetings	13 January 2022 and 13 April 2022 (including AGM), both at 5.30 pm. It is hoped that these will – at long last – take place face-to-face.	
9	Circulation:	Jeanette Keech, Sigurd Reimers, James Hicks, Ann Whyte, Ann England, Valerie Young, Surgery Website	
			